

**Governance and management; Staffing and qualifications; Physical environment and equipment; Clinical care; Quality improvement**

"What are the things you think are CRUCIAL to be included in a midwifery center accreditation?"

**Referral pathways**

**M/M regularly**

**Access to higher level support**

**Referral criteria to higher levels of care with clear referral pathways**

**Patient feedback system in place: compliments and complaints**

**Regulation 158 requirements?**

**Referral links to both public and private back up systems via reliable ambulance services, and then birthing rights at backup hospital or handover system in place.**

**Hospital backup**

**Have a good OBGYN relationship**

**Emergency care protocols for the baby have to be in place eg HBB**

**Effect emergency transport - ambulance service**

**Clear criteria regarding assisted birth**

**Not sure how to word it... but some sort of criteria / check list on how the midwife practice (women-centred, sensitive care, natural midwifery only)**

**IPC protocols**

**woman centred care = the unique woman in our care being the priority**

**Notice board with direct emergency back-up numbers of all relevant hospitals and doctors**

**Have a link to ambulance services**

**The use of a doula**

**Clear criteria regarding assisted birth**

**List what patients need to bring with for a birth**

**Admission criteria**

**Requirement for protocols covering (list of topics such as routine management of birth, referral, etc) for safety that are evidenced-based, but not the specific protocols themselves**

**Hand wash linen**

**Medical waste management**

**Sterilising of equipment**

**Emergency equipment**

**list of standards and indicators the center must**

**physical space is important - form and function are connected**

**Billing system**

**Good record keeping**

**Safe storage of files and archives**

**Maternity book**

**Evacuation policy**

**Clear protocols for management of specific emergencies**

**Requirement for protocols covering (list of topics such as routine management of birth, referral, etc) for safety that are evidenced-based, but not the specific protocols themselves**

**A list of of equipment including re equipment be available adhered to**

**minimum emergency medication required**

**Comfort area for staff**

**Have adequate emergency equipment at hand**

**CPD for staff**

**perhaps listing management needs (personnel policy, evaluation of staff, etc)**

**ongoing audit of files to determine protocols are being followed**

**Internal and external audits on a regular basis**

**Statistics available for research purposes**

**Audit of birth records (practice manager/head)**

**Updated antenatal care protocols**

**Clear criteria on which patients should be managed in a birth unit and who should be referred**

**Water birth policies**

**maintenance of biohazard waste**

**Waste management**

**Practice admin & management skills requirements**

**Workplace policies & procedures**

**Have two midwives at a birth**

**Advanced practice qualifications**

**Well maintained patient records**

**Smart review process, including view of referrals with care team**

**Medical records**

**requirement of continuous quality improvement process in place**

**reflection of midwifery practice in care, environment of midwifery center**

**respectful, compassionate care in program of care including education offered**

**Staffing**

**Staffing requirements including support staff**

**Staff to patient ratio**

**Adequate staff: patient ratio**

**Midwife registration and accreditation**

**Staff requirements**

**partnership with woman**

**All staff should be registered with respective regulatory bodies**

**Infra should include adequate space for patients and staff, ablution facilities, kitchen, easy access for ambulances and wheelchairs**

Required protocols for staff training- for safety, emergency drills, evidence-based care, and midwifery model care

## **Referral criteria and pathway**

Management (staff protocols, staffing requirements, staff evaluation etc)

Medical Record keeping requirements, including records provided during referrals.

## **Required protocols and equipment for safety**

Care policies reflecting safety, evidence-informed, midwifery model of care. (including criteria for admission, care during birth, NB and discharge criteria and followup)

Requirements for maintenance of quality (records, equipment, team care review/audits- for routine and advise outcomes, medication stock etc)